# Shrewsbury Folk Festival 2022 <u>Catering Application Pack</u>

- 1. Please READ the T & C (every year there are some changes)
- 2. Complete the Application Form AND the Electric Form carefully (we cannot increase your frontage size at a later date)
- 3. Submit ALL the required documentation
- 4. Submit a photo(s) of your catering unit
- 5. Submit a copy of your menu and photos(s) of the food you'd like to provide
- 6. Email before January 31st 2022 to: catering@shrewsburyfolkfestival.co.uk

Failure to complete <u>all</u> the above conditions could affect the success of your application......

### **CATERING INFORMATION AND TERMS AND CONDITIONS 2022**

#### **Application process**

- Applications should be submitted by January 31.
- Successful applicants will be notified in February.
- Unsuccessful applicants will be notified ASAP.

#### Pavment

- Successful applicants will be invoiced in March. Your pitch will not be reserved until
  payment is received in full (strictly 30 days terms).
- All payments must be made by BACS. Please send an email confirming payment to joy@shrewsburyfolkfestival.co.uk
- Please use the trading name given on your application form (not your own name or invoice number) as the bank reference or we will not be able to locate your payment.

#### Cancellation

- Should the trader cancel their attendance at the festival, fees paid are non-refundable.
- Should the festival be cancelled by Government decision, fees paid are nonrefundable.
- Should the management cancel the festival, fees paid will be refundable.
- No refunds, full or partial, will be available should trading not meet with your expectation.

#### <u>Insurance</u>

- We will need copies of your insurance (£5m Public Liability, £5m Product Liability and £10m Employers Liability).
- We recommend NCASS (National Caterers Association) <a href="https://www.ncass.org.uk/">https://www.ncass.org.uk/</a>
   0121 603 2524.

#### Privacy policy

Please check the website for details about our privacy policy. The only time we'll
share your details with third parties are when we are required to do so, for instance,
if our local authority council or insurance company (in the event of a claim) need
your details.

#### Menu, price list and images

- A full menu, price list and images or links to images of your unit and the food you'd like to provide must be included with your application. Applications without these documents cannot be considered.
- SFF is a family event and children's portions would be greatly appreciated.
- Preference is given to traders who use fair-trade or ethically sourced food.

#### **Risk Assessment**

 As you are aware, health and safety is a hot topic and we need to ensure we comply with legislation. A risk assessment must accompany your application.

#### **Arrival and departure**

- Arrival: Wednesday 24 from 10:00-20:00 or Thursday 25 August from 10:00-14.00.
   Do not arrive early as access cannot be permitted...no exceptions.
- Departure: Monday 29 August from 20:00 to Tuesday 12:00 the following day when the site officially closes.

#### **Discretional trading times**

- Wednesday: teatime only, we have a crew of about 500 stewards plus technicians, contractors and traders etc.
- Thursday: a significant number of camping ticket holders arrive between 15.00-
- Friday: gates open to remaining ticket holders at 07:00. Breakfast should be available on Friday. Finish trading at 01:00
- Saturday: early for breakfast until 01:00
- Sunday: early for breakfast until 01:00
- Monday: early for breakfast until 19:30 at the earliest. Festival events finish at about 18:00. Many people remain onsite on Monday night and appreciate an evening meal.
- Tuesday: early for breakfast only.

#### Catering pitch details etc.

- All pitches are outside on the West Mid Showground, Berwick Road, Shrewsbury, SY1 2PF.
- You will need to be self-sufficient and provide all of your own weather protection, lighting, tables and chairs. You can also bring chairs and tables for customers and an A-Frame (max 1m square) to advertise your menu.
- Parking, prep areas and camping space will be reserved directly behind your unit.
   Pitch depth is approximately 15m.
- The festival provides water points (these should only be used for water collection and not washing up), showers and toilets.
- Electric supply is available to hire. Please see application and electrical requirements forms. It's far better to over-estimate the demand.
- All food prep, washing up, cooking and delivery should be under cover and on a cleanable surface.
- All temporary catering structures (marquees/gazebos etc.) must be of heavy duty,

- professional quality, and flame retardant to BS7837:1996 or European equivalent.
- Pitches must be left clean pay particular note to cable ties.
- Music (if played) should not be loud enough to disturb other cateriers, sessions or concerts and should be appropriate to the festival.

#### **Wholesale Deliveries**

 Wholesale deliveries are welcome but not on Friday morning. Delivery times do not need to be booked and we do not need vehicle registration numbers. You must be onsite to take delivery of your order. We will not look after deliveries for you.

#### First Aid

- If you need medical assistance, we have an experienced first aid team (including paramedics) on site 24hrs a day near gate 2. Alternatively, they can be contacted by any steward with a radio. Please carry a first aid box.
- In an emergency never hesitate to dial 999 from a mobile phone telling the operator that you are on the West Mid Showground, Berwick Road, Shrewsbury, SY1 2PF.

#### **Green issues**

- Rubbish must be placed in the recycling bins. Bottles, cans, paper, cardboard, metal
  and plastics etc. will be sorted and recycled. Our recycling team will help you deal
  with food waste in the best possible way and will liaise with you at the festival.
- Your catering pitch must be left as clean as you find it.
- Grey water must be collected into appropriate containers and removed to official waste disposal points.
- All caterers must use biodegradable serving containers, plates, cups and knives and forks etc.
- Please provide re-usable coffee cups if possible.
- Polystyrene and plastics are not permitted.
- The sale of single use plastic water and pop bottles are not permitted.

#### **Shropshire County Council**

- Our local authority Environmental Health officers will be conducting spot checks.
- Health and Hygiene certificates should be displayed by all catering outlets.
- Shropshire Council will NOT permit you to trade unless you are registered with your local authority.

#### Security

If you have any security issues, please contact our security team (PRP Security). They
can be contacted by any steward with a radio handset. Alternatively, you can visit
our steward's office for help and advice.

#### Vehicle movement

Movement of vehicles must be kept to an absolute minimum. Speed is a maximum
of 5 mph and hazard warning lights must be used at all times. If you wish to use
your vehicle on a regular basis you must park it in the car park field.

#### Meal vouchers

- Meal vouchers are provided to key festival workers and artists. These vouchers
  entitle the bearer to ONE MEAL (maximum value £8). We'd be very grateful is you
  would participate in the meal voucher scheme and take advantage of this additional
  source of income.
- Please post your meal vouchers to us before 30 September. It will not be possible
  to pay you at the festival. We will pay by BACS so please make sure you include your
  bank details on the application form and ensure each voucher includes the cost of
  one meal

#### Safety

- Each trader must bring suitable fire extinguishers and blankets.
- LPG bottles, whether full or empty, must not be stored adjacent to marquees/gazebos, cooking appliances, or in areas designated for the public. For those using LPG cooking equipment, a current Gas Safety Certificate is required. The certificate must include the name of the engineer who issued the certificate and also his/her Gas Safe registration number.
- If you are using pressurized equipment (coffee machines etc.) you must send us a copy of your annual inspection report (The Pressure Systems Safety Regulations 2000).
- We require all portable electrical equipment is PAT tested and that all relevant test results are provided.
- Catering trailers must have an annual test certificate to cover the electrical installation.
- Dress code: Reg (EC)852/2004: Every person working in the food handling area is to maintain a high degree of personal cleanliness and shall wear suitable, clean and where appropriate, protective clothing.
- In the event of a Met Office forecast of high winds or gusts over 25mph, you will be expected to remove loose or high-level advertising boards/hoardings.

Before submitting your application check it for <u>completeness and accuracy</u>. Please do not hesitate to contact **Nigel & Sue Marriott** if you need more information: <u>catering@shrewsburyfolkfestival.co.uk</u>



## SHREWSBURYFOLK FESTIVAL 26-27-28-29 AUGUST 2022 CATERING APPLICATION



Please complete in **BLACK INK** and **BLOCK CAPITALS** 

VAT Number 947814975

Name:	Trading Name:		
Address:	Email:		
	Mobile: Landline:		
Post Code:	Website:		
Have you traded at Shrewsbury Folk Festival before? YES NO			
Full menu and price list enclosed	Images or links to images of your food and catering unit enclosed		
I wish to apply for a catering pitch and offer a tender of £I would like to hire electric supply (hire charge £150.00 + VAT)			
I agree to arrive between the hours of 10:00-20:00 on Wednesday	/ 24 August or 10:00-14:00 Thursday 25 August		
Size of <u>pitch</u> required (frontage only) metres. Size must include guy ropes and tow bar/hitch etc. if applicable. Extra space can't be provided on the day. Depth is a maximum of 15 metres which should accommodate catering unit, prep areas and camping units.			
Number of adult weekend passes required children's passes	(0-10) youth passes (11-17)		
Meal vouchers have a maximum value of £8. Are you willing to participate in the meal voucher scheme? YES NO If yes, post meal vouchers and invoice to Shrewsbury Folk Festival, PO Box 106, Withington, Shrewsbury SY5 9XG and we will pay you by BACS.  Your Trading Name exactly as stated on your bank account:  Bank Account Number: Sort Code:			
Name of local authority you are registered with:			
Copy of <b>insurance document</b> enclosed If your insurance expires before the festival, you must send us a new copy covering the festival period. Policy Number: Expiry Date:			
I will fully comply with Food and Safety Regulations	Electrical PAT certificates enclosed		
Risk assessment enclosed	Catering trailer annual electrical installation test certificate enclosed		
I will use my own super quiet generator YES NO	I will use LPG YES NO IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		
I will provide a contactless payment option YES NO			
I will use pressurized equipment (coffee machines etc.) YES N	If yes Annual Inspection Report enclosed		
Separate hand washing facilities YES NO If no please provide details:			
Copy of Health and Hygiene certificate enclosed	Date of last inspection:		
What is your current food hygiene rating? 5 4 3 2	1 0 unrated exempt		
Has your business ever had improvement notices served or been subject to any legal action YES NO If yes please provide details:			
Are you a member of NCASS YES NO	I have read and agree to abide by the Terms and Conditions		
Print Name: Signature:	Date:		
Please note; your application will be REJECTED if required documents are not enclosed. All documents should be submitted via email by January 31 2022 to: <b>Nigel &amp; Sue Marriott</b> <a href="mailto:catering@shrewsburyfolkfestival.co.uk">catering@shrewsburyfolkfestival.co.uk</a> (please keep a copy for your own records).			

#### **Electrical Requirements – Shrewsbury Folk Festival 2022**

- Fill in this form as fully as possible and return it along with your application form.
- Please note: all power specifications will be made using the information provided on this form.
- Additional requirements will not be possible once onsite.

Caterer trading name:
Caterer onsite contact name:
Caterer contact telephone number:
Caterer on site contact telephone number:

 List ALL ELECTRICAL appliances and equipment that will be used on site, including all fridges, cooking appliances and lighting.

Description		Power rating in watts or N/A
Bain Marie		
Camping/caravan etc.		
Cash register		
Coffee machine		
Cooking hob/griddle		
Crepe rings		
Deep fat fryer		
Drinks refrigerator		
Exterior light		
Fan cooker		
Food processor		
Freezer		
Grinder		
Hand whisk		
Interior light		
Microwave		
Oven		
Refrigerator		
Rice cooker		
Water boiler		
Other		
	Total Power	
Mains Input Connection e.g. 32A or 16A Plug:		

#### Please note

- All equipment used onsite must be PAT tested and a copy of the PAT test certificate must be present onsite.
- All electrical supplies will be energised on Wednesday August 24 2022 as close to 11:00 as possible.
- All electrical supplies will be disconnected on Tuesday August 30 2022 at 10:00 without exception.
- Your Mains Input Connection as requested on this form will, where possible, be located within 20mtrs of your pitch. You must ensure that you have a suitable cable, in good working order to connect to this point.
- Your electrical connection is managed by Yellow Events Ltd who is your point of call when onsite.
- An electrical supply will only be made available to caterers who have completed and returned this form on time.
- Readings will be taken frequently on your electrical demand throughout the event. If it is found that you are
  exceeding the ratings that you have provided on this form, then your supply may be terminated, or equipment may be
  put beyond use to return to you within your specified ratings. It is far better to overestimate the demand.

Print Name:	Signature	Date:
Print Name:	Signature:	Date: